

2015 AGENCY PERFORMANCE MEASURES

OFFICE/AGENCY: Regional Office 3

MAJOR FINAL OUTPUTS / PERFORMANCE INDICATOR DESCRIPTION (1)	Organizational Outcome/s (Oos) to which the MFO contribute (2)	Baseline Information			Performance/Target					Budget Allocation ('000)				
		Unit (3)	Year (4)	Value (5)	Year 2015		2016	2017		YEAR 2015 (11)	Year 2016 (12)	YEAR 2017		
					Target (6)	Actual (7)	(8)	TIER 1 (9)	TIER 2 (Proposals) (10)			TIER 1 (13)	TIER 2 (Proposals) (14)	
MFO 1 : LABOR POLICY SERVICES														
QN 1.1	No. of policies updated, issued and disseminated													70% for Bureaus
QN 1.2	Percentage of stakeholders that rate policies as satisfactory and better													70% for Bureaus
T 1.3	Percentage of policies that are updated, issued and disseminated in the last three (3) years													70% for Bureaus
MFO 2 : EMPLOYMENT FACILITATION AND CAPACITY BUILDING SERVICES														
A Employment Facilitation														
QN a2.1	No. of qualified persons referred for placement				219,272	229,336	200,000	220,000			99,847,000	261,282,000	261,282,000	
QN a2.2	No. of individuals reached through Labor Market Information (LMI)				235,184	401,170	235,184	258,702						
QL a2.3	Percentage of individuals who rate the services provided as satisfactory and better													70%
T a2.4	Percentage of individuals provided services within the prescribed process cycle time													70%
B Capacity Building Services														
QN b2.1	No. of beneficiaries provided with livelihood assistance													
	- DILP				4,372	9,318	4,870	4,500						
	- Reintegration													
	- SRO-CARP													
QN b2.2	No. of beneficiaries under SPES				16,000	21,706	16,000	16,000						
QL b2.3	Percentage increase in livelihood income due to improved production for the 1st year of implementation				10%	20%	20%	10%						
	b2.4 Percentage of beneficiaries who rate the services provided as satisfactory and better				70%	99.60%	70%	70%						
T b2.4	Percentage of workers rovided services within the prescribed process cycle time				100%	100%	100%	100%						

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MFO 3 : LABOR FORCE WELFARE SERVICES									6,832,000	8,207,000	9,438,000	
QN	3.1 No. of workers served											
	- No. of union members/officers granted training (WODP)			100	179	100	100					
	- No. of workers, employers and students reached by enhanced labor and employment education assistance/services (Enhanced Labor Education Program -CLES, LEGS,LHP)			24,536	47,159	32,916	35,000					
	- OFWs provided worker's protection and welfare services			100% requests	0	100% requests	100% requests					
	- OFWs provided with reintegration assistance			100% requests	1	100% requests	100% requests					
	- No. of workers provided workers' amelioration and welfare services			100% requests	3	100% requests	100% requests					
	- Sugar workers assisted (SAP)			100% requests	39	100% requests	100% requests					
	- Workers reached by Family Welfare Program			9600	42,814	5,000	10,000					
	- IS workers facilitated enrollment to various gov't social protection schemes			4,372	4,841	4,870	4,500					
T	3.3 100% of affected workers provided services within the PCT											
	- % of workers affected by economic crisis and natural/manmade disaster (DOLE AMP)			100% requests	1586	100% requests	100% requests					
	- % of repatriation assistance request served (NRCO)			68	83	112	—					

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MFO 4 : EMPLOYMENT REGULATION SERVICES										18,115,000	18,179,000	20,906,000	
QN	4.1 No. of establishments inspected				4,710	5,463	7,966	6,000					
QN	4.2 No. of workers covered as a result of inspections conducted				variable	98,034	variable	variable					
QL	4.3 Percentage of establishments with deficiencies given appropriate assistance leading to compliance				100%	100%	100%	100%					
QL	4.3 Disposition Rate (SpEED)				100% BLR/LS/BWC								
T	4.4 % of complaints and RFAs settled within 30 days from filing (SENA)				75% settlement rate	100% disposition & 95% settlement	100% disposition & 77% settlement rate	100% disposition & 77% settlement rate					
T	4.5 Percentage of applications for permits/licenses/ registrations processed within PCT												
	- Compliance with the prescribed process cycle time in the issuance of Private Recruitment and Placement (PRPA) License (10 working days upon filing of application and payment of fees and bonds)				100%	100%	100%	100%					
	- Compliance with the prescribed process cycle time in the issuance of Authority to Operate Branch Office (10 working days upon filing of application and payment of fees and bonds)				100%	100%	100%	100%					
	- Compliance with the prescribed process cycle time in the issuance of Authority to Recruit (1 working day after filing of application and payment of fees and bonds)				100%	100%	100%	100%					
	- Compliance with the prescribed process cycle time in the issuance of Certificate of Registration of Job/Service Contractors/Sub-contractors (1 working day after filing of application and payment of registration fee)				100%	100%	100%	100%					
	- Compliance with the prescribed process cycle time in the issuance of Job Fair clearance (5 working days after receipt of documents) (Note: different from Job Fair Permit)				100%	100%	100%	100%					
	- Compliance with the prescribed process cycle time in the issuance of Alien Employment Permits (AEPs) (3 working days or 24 hours after publication if filed at Regional Office; 5 working days if filed at Field Office)				100%	100%	100%	100%					
	- Compliance with the prescribed process cycle time in the issuance of Working Child Permit/Employment Permits (WCPs) (8 hours after receipt of payment)				100%	100%	100%	100%					

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- Compliance with the prescribed process cycle time in the issuance of Certificate of Registration of Union (1 working day upon receipt of complete documents and payment of registration fee)					100%	100%	100%	100%				
- Compliance with the prescribed process cycle time in the issuance of Certificate of Collective Bargaining Agreement (1 working day upon receipt of complete documents and payment of registration fee)					100%	100%	100%	100%				
- Compliance with the prescribed process cycle time in the issuance of Certificate of Registration of Workers Association (1 working day upon receipt of complete documents and payment of registration fee)					100%	100%	100%	100%				
- Compliance with the prescribed process cycle time in the issuance of Certificate of No Pending Case (maximum of 3 working days upon receipt of complete documents)					100%	100%	100%	100%				
- Compliance with the prescribed process cycle time in the issuance of Certificate of Accreditation of Health and Safety Practitioners (10 days upon receipt of complete documents, interviewed and paid the required fees)					100%	100%	100%	100%				

OTHER PROGRAMS

Part B

Major Programs/Projects

KRA No. 2 - Poverty Reduction and Empowerment of the Poor and the Vulnerable

- Community Based Employment Program (convergent program)
 - Workers provided with various livelihood assistance/services (DILP)
 - No. of beneficiaries under SPES
- Career Guidance Advocacy (convergent program)
 - No. capacity building provided for employment service providers
 - Participants covered
- Strengthening the Labor Market Information (convergent program)
 - LMI published within one month after the reference quarter
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